# DAS ITE Customer Service Announcement

## Hoover and JFHQ Mainframe Printing to Solimar
## Customer Fact Sheet
## 11/07/2007

- **Upgrade Details**

  ITE will implement Solimar Print Director Enterprise (SPDE) which is a client-server enterprise output management solution on Sunday December 16, 2007.

- **Upgrade Benefits**

  - Converts print files to post script so they can be printed on most printers. Mainframe prints are in LCDS or Metacode format and require printers that handle that format. This will allow Mainframe prints to be printed at the Grimes Print Shop printers in an emergency or to meet peak demand.
  - All prints files for Grimes and the Mainframe (Hoover and JFHQ) will route through a centralized location for work load balancing between the two shops.
  - Grimes and Hoover can provide disaster recovery printing services for each other.
  - Print resources (examples: forms, fonts, images etc.) are in one place. Currently all the print resources are stored on each printer. This will streamline the process and allows for better access to resources for disaster recovery.
  - More space for resources, some of the older printers were running out resource space so new large forms couldn't be loaded on them.
  - Eliminate the slow channel control printer connection, will use faster TCP/IP printer connection.
  - Easily to do reprints
  - Will allow the State to have more printer purchasing options and reduces the number needed for redundancy which keeps the cost contained for our customers.

  Those desiring additional information can refer to
  http://solimarsystems.com/SPDE_Overview.php.

- **What we expect from customers**

  No JCL changes will be required. Your prints will be rerouted to a new printer destination for you. To assist in testing, we'd like you to provide us with test prints. Please contact Louisa Perry to arrange testing (phone: 515-281-6120, e-mail louisa.perry@iowa.gov) by November 21, 2007.

- **Upgrade Risks**

  As with any major software upgrade, there is a potential that some prints may no longer function as they did before the upgrade.